

BID DOCUMENT
FOR
EQUIPMENTS, AIDS & DRUGS FOR DISTRICT EARLY INTERVENTION
CENTRE (DEIC),& MHT RBSK BARGARH

Reference No. 16 / BARGARH

Date: 30/01/2019

Address for communication with Email ID:

O/O- CDM & PHO, BARGARH, PIN-768028

E-Mail: dpmubar@gmail.com

Page 1 of 21


Chief Dist. Medical
Public Health Office
BARGARH

CONTENT

Section	Clause	Component
Section – I General Information About Tender	1	Background
	2	Description & Directives
Section – II Specific Information for Bidders	1	Eligibility Criteria
	2	Tenure of the Contract
	3	Important Notes for Bidders
	4	Bidding Process
	5	Evaluation and Selection
	6	Award of Contract
	7	Performance Security
Section – III Conditions of Contract	1	Contract Management
	2	Payment Terms
	3	Resolution of Disputes
Annexure	I	List of Equipments & Aids (01-Special Education, 02-Physiotherapy, 03-Sensory Integration, 04-MHT RBSK, 05-Prosthetics & Orthotic, 6- Drugs for MHTs)
	II	Format for Declaration
	III	Format for General Details of the Bidder
	IV	Agreement Format

NOTICE INVITING BID

Office of the Chief District Medical & Public Health Officer, Bargarh

Website: www.bargarh.nic.in, E-mail: dpmubar@gmail.com

Bid Reference No. : /NHM/Bargarh

Date: 30/01/2019

Bids are invited from eligible firms/company/agency/suppliers/distributers to supply the Equipments & Aids for DEIC, RBSK Bargarh as per the details in **Annexure-I** and as per the particulars mentioned below:

Sl. No.	Particulars	Date and Time	
1.	Date of release of bid	30.01.2019	
2	Last date & time for submission of bid	20.02.2019, 12:00 pm	Office of the CDM & PHO, Bargarh
3.	Date & time of Technical bid opening	20.02.2019, 03:00 pm	Venue: Conference Hall, Office of the CDM & PHO, Bargarh
4.	Date of opening of Price Bid	20.02.2019, 05:00 pm	

The bid document with all information relating to the bidding process including the cost of bid document, EMD, Eligibility criteria and terms & conditions are available in the district website: www.bargarh.nic.in. The last date of submission of bid is on or before **dt. 20.02.2019 by 12.00 P.M** to the O/o-CDM&PHO, Bargarh through Speed Post/Regd. Post/Courier only. The bid document should be superscribed with "Bid Document for Equipment, Aids & Drugs for DEIC". The Authority reserves the right to accept/ reject any part thereof or all the bids without assigning any reason thereof.

Chief District Medical & Public Health Officer, Bargarh

SECTION – I

GENERAL INFORMATION ABOUT TENDER

1. Background

Chief District Medical & Public Health Officer, Bargarh is inviting bids to supply Equipments, Aids & Drugs for District Early Intervention Centre (DEIC) & MHT RBSK Bargarh (see **Annexure-I** for details). This agreement describes the terms and conditions under which the agency (successful bidder to whom contract is awarded) agrees upon to supply the Equipments & Aids.

Note:

All products shall be owned by the Chief District Medical & Public Health Officer, Bargarh and provided to the agency (successful bidder to whom contract is awarded) to supply the Equipments, Aids & Drugs under the terms and conditions of this contract.

2. DESCRIPTION & DIRECTIVES

Chief District Medical & Public Health Officer, Bargarh [hereinafter referred as Tender Inviting Authority unless the context otherwise requires] invites sealed bids for supplying Equipments, Aids & Drugs to DEIC & MHT as per **Annexure-I (01-Special Education, 02- Physiotherapy, 03-Sensory Integration, 04-MHT RBSK, 05- Prosthetics & Orthotic, 6- Drugs for MHTs)**

3. OTHER RELEVANT INFORMATION

- a) Tender Type : Manual Tender, 2 envelope System - one labeled as Technical Bid and the other one as Financial Bid.
- b) Mode of Operation : To be decided by the Chief District Medical & Public Health Officer.
- c) Nature of work : Supply of Equipments, Aids & Drugs
- d) Cost of Tender Paper : **Rs. 1000/-+ 18%**, in the form of Demand Draft/ Pay Order in favour of **ZSS NON NRHM FUNDS, BARGARH**, payable at Bargarh from any Nationalised / Scheduled Bank. (Tender paper can be downloaded from district website www.bargarh.nic.in and should be enclosed as cost of tender paper).
- f) EMD : **Rs.10,000/-** (Rupees ten thousand) in form of Demand Draft/ Pay Order in favour of **ZSS NON NRHM FUNDS, Bargarh**, payable at Bargarh from any Nationalised / Scheduled Bank.
- g) Important Dates : Tender Release: **30.01.2019**
- Last date & time for bid submission: 20.02.2019 by 12 PM at the O/o-CDM & PHO, Bargarh through Speed Post/Regd. Post/ Courier only.**
- Bid Opening: **20.02.2019, 3:00 PM** in Conference Hall, Office of the CDM & PHO, Bargarh
- h) Address for Communication:** Office of the CDM & PHO, , Bargarh, PIN -768028
e-mail: dpmubar2@gmail.com

Note:

The bidders shall be solely responsible for checking the website www.bargarh.nic.in for any addendum/amendment issued subsequent to the release of bid document and take into consideration the same while preparing and submitting the bids.

SECTION – II

SPECIFIC INFORMATION FOR BIDDERS

1. ELIGIBILITY CRITERIA

The interested Bidders shall have to comply with the following criteria for participating in the tender process –

- a. Authorization certificate in case of Authorized distributor/ Manufacturing license in case of Manufacturer/ Import license in case of Importer.
- b. Must have all relevant statutory documents such as Registration certificate of firm, PAN Card, GST Registration Certificate along with the following:
 - i. Valid ISO certificate if any
 - ii. Valid Drug License in case of supply of Drugs.
 - iii. CE / US FDA / IEC certificates of the manufacturer as per technical specification if any in case of equipments & instruments.
 - iv. GMP Certificate in case of Drugs & Consumables.
- c. Income Tax Return for the last three FY.(2015-16,2016-17,2017-18)
- d. **Proof for supply to Govt. institution within last three years with Order copy.**
- e. Leaflets, photographs & literatures relating to the product / item quoted and matching the specification of the tender of the items should be attached with the Technical Bid. There are few items having no technical specification (prototype enclosed) which will be finalized by the Purchase committee after verification of samples or technical brochures.
- f. Bidder should neither be convicted by any court of law nor be blacklisted/ debarred on financial/ administrative/ techno-legal ground by any appropriate authority. A declaration regarding this should be submitted in a Rs. 10/- stamp paper in the format prescribed at **Annexure-II**. The bidder should not be involved in any criminal or civil suit. If the bidder is involved in any criminal or civil suit, then details of all such suits should be submitted. The Tender Inviting Authority reserves the right to consider/ not consider any offer based on the gravity/ implication of suits pending against the bidder.
- g. The Original Tender Booklet with Conditions and the schedules signed by the bidder at the bottom of each page with his official seal duly affixed.

2. TENURE OF THE CONTRACT

- a. The contract shall be awarded for a period of **one year** from the date of signing of contract.
- b. In the event of the contract being terminated by the Tender Inviting Authority before the completion of the contract period for reasons of unsatisfactory performance or breach of contractual conditions, the Performance Security of the agency shall be liable to be forfeited.

3. IMPORTANT NOTES FOR BIDDERS:

- a. EMD will be refunded to the successful bidder after receipt of the required Performance Security.
- b. In case of unwillingness of L1 bidder to enter into contract or bid withdrawal in any form, the EMD submitted by the bidder will be liable for forfeiture and the Tender Inviting Authority will have the right to proceed for a contract with the next lowest responsive bidder.

4. BIDDING PROCESS

The bidder should submit its proposal in two envelopes - "Envelope A" and "Envelope B". Envelope A should include Technical Bid and Envelope B should contain Financial Bid. Documents to be submitted in the respective envelopes are as follows:-

A. TECHNICAL BID - ENVELOPE A:

The Bidders have to submit following documents in their technical bids with page references-

1	Name of the Instrument/Equipment						
2	Cost of Tender Paper	DD No			Date		
3	Earnest Money Deposit is 2% of the quoted value in shape of Demand Draft for Instrument & equipments.	DD No			Date		
4	Copy of Valid Manufacturing License of the tender item of the manufacturer / Import License by the Importer.	Yes		No		Page No	
5	Copy of Valid ISO certificate(if any)	Yes		No		Page No	
6	Photo copy of GST Registration certificate	Yes		No		Page No	
7	Photo copy of PAN Card and Income Tax Return for the last three FY.(2015-16,2016-17,2017-18)	Yes		No		Page No	
8	GMP Certificate in case of Drugs & Consumables	Yes		No		Page No	
9	Attested copy of Valid CE /US FDA certificate (as per (Wherever applicable)	Yes		No		Page No	
10	Attested Copy of Certificate in support of IEC certificate (Wherever applicable)	Yes		No		Page No	
11	(A) The Original Tender Book with Conditions and the schedules signed by the Bidder at the bottom of each page with his official seal duly affixed.	Yes		No		Page No	
12	(B) Leaflets, photographs & literatures relating to the product / item quoted and matching the specification of the tender in a tabular form.	Yes		No		Page No	
13	The declaration form in Annexure - II duly signed by the renderer before Notary Public / Executive Magistrate.	Yes		No		Page No	

14	Detailed name, address, telephone no, Fax, e-mail of the manufacturer / authorized distributor / service centre / contract person / office in Orissa (Annexure - III).	Yes	No	Page No
----	---	-----	----	---------

LIST OF ITEM(S) QUOTED (TO BE ENCLOSED IN ENVELOPE FOR TECHNICAL BID)

Sl. No.	Name of Item(s)	Category(As per Annexure –I) (1. Special Education / 2. Physiotherapy / 3. Sensory Integration / 4. MHT RBSK / 5. Prosthetics & Orthotic / 6. Drugs for MHTs) (Detail Specification is given in Annexure –I)	Name of Manufacturer	Make	Model Name	*Details of offered product at Page No. (s)

Signature of the Bidder

B. FINANCIAL BID - ENVELOPE 'B'

The Bidders have to submit the financial bids in the format prescribed below. This format should be properly filled in, put into a separate envelop, sealed properly and clearly marked as “Envelope B: Financial Bid for Equipment, Aids & Drugs for DEIC”.

Sl. No.	Name of the Equipment, Aids & Drugs	Category (As per Annexure –I) (1. Special Education / 2. Physiotherapy / 3. Sensory Integration / 4. MHT RBSK / 5. Prosthetics & Orthotic / 6. Drugs for MHTs)	Specification	Quantity	Rate/ per Each Quantity	GST	Total Cost (Rate +GST)
1	2	3	4	5	6	7	8
Total (in Figure)							
Total (Rs.....) only							

- (i) Exact quantity will be intimated before signing of contract.
- (ii) The Total Cost as at Column 8 above is for evaluation purpose only. However, contract will be on per Unit basis.
- (iii) Rates should be inclusive of excise duty / customs duty, packing, forwarding, insurance, transportation charges etc. and exclusive of GST.
- (iv) GST to be quoted (item wise) in separate column No.07.

Note:

20/11/19
Chief Dist. Medical
Public Health Offic
BARGARH

Both Envelope A and Envelope B should be put into a bigger envelope and sealed. The envelope should be superscripted on top with the tender reference number and addressed to Chief District Medical & Public Health Officer, Bargarh. **There is no system of receipt of bids through drop box or by hand. The bids shall be received only through registered post/ speed post/ courier service.** The Tender Inviting Authority shall not be responsible for any postal delay.

Both Cover-A and Cover-B should have an index and page number of all the documents submitted inside that cover.

5. EVALUATION AND SELECTION

- a) The bids shall be evaluated in two stages i.e. technical evaluation and financial evaluation.
- b) The Financial Bids shall be opened of those bidders who will qualify in the technical evaluation.
- c) Financial Bids shall be opened in the presence of the technically qualified bidders/ their representatives, who choose to attend in person at the address given below –
Office of the Chief District Medical & Public Health Officer
Bargarh PIN - 768028.

6. AWARD OF CONTRACT:

- a) Contract shall be awarded to the bidder whose bid will be determined to be substantially responsive and who has quoted the lowest evaluated total cost **(Total of Col. 8 of Financial Bid)**.
- b) **The Total Cost as at Column 8 above is for evaluation purpose only. However, contract will be per Unit basis. (Excluding GST)**
- c) In case more than one bidder has quoted the same lowest total cost, the bidder having highest average annual turnover among them will be considered for award of contract.
- d) Intimation of offer for contract will be given by letter/ e-mail. The concerned bidder will have to acknowledge the same and submit the acceptance with the agreement document & Performance Security within 10 days of receipt of such intimation. In case of non-acceptance of agreement, the Tender Inviting Authority may proceed to the next lowest evaluated Bidder.

7. PERFORMANCE SECURITY:

- a) Performance Security acts as a safeguard against unsatisfactory performance or violation of contract agreement by the agency.
- b) 10% of the Purchase order value excluding GST, will be retained as Performance Security deposit **(Except for Drugs)** from the successful Bidder in form of a Demand Draft/ Bank Guarantee which will be returned after 180 days from the date of supply of the items supplied. In case of breach of contract by the agency, the Performance Security shall be forfeited. If the agency duly performs and completes the contract in all respect, the Performance Security shall be returned without any interest on completion of all such obligations under the contract.

SECTION – III

CONDITIONS OF CONTRACT

a. CONTRACT MANAGEMENT

b. Risk and Ownership

Liability of damages and losses

- The agency bears the risk of loss for goods while in transit. The agency shall arrange for appropriate insurance for such goods in transit, the cost of which shall be deemed to be included in the rates set forth in the financial Bid.
- In case of loss or damage to the goods in transit, amount equivalent to value of such goods will be deducted from the payment to be made to the agency. If value of damaged goods is more than 10 % of total consignment, then additional penalty of 20 % on value of damaged goods will also be levied.
- The agency shall not be liable for any loss or damage to the extent such is due to a force majeure event, as defined in "FORCE MAJEURE" section of this agreement or an act or default of the Office of the Chief District Medical & Public Health Officer, Bargarh.

i. Force Measures.

If through "Force Measures " (Government embargos, wars, blockages, revolutions, insurrections, mobilizations, strikes, lockouts, riots, other extra ordinary civil disturbances, and/or an act of God) where one or both of the contracting parties are unable to perform their obligations under the terms of this contract; then it shall be considered cancelled and no penalties shall be attached to the parties.

ii. Indemnity

The agency agrees that it shall protect, defend, indemnify and hold harmless to the Office of the Chief District Medical & Public Health Officer, Bargarh from and against all liabilities, losses, costs, damages, expenses, claims, attorneys' fees and disbursements of any kind or of any nature whatsoever imposed upon the Office of the Chief District Medical & Public Health Officer, Bargarh, whether incurred directly or indirectly by the Office of the Chief District Medical & Public Health Officer, Bargarh by virtue of, or in connection with, or arising out of any:

1. Failure of the agency to maintain appropriate licenses to carry out the purposes of this agreement, resulting in the inability to, among other things, ship products for the Office of the Chief District Medical & Public Health Officer, Bargarh;
2. Claims made by any employee or agent of the agency or by any operation of the agency related to agency's provisions of transportation services to the Office of the Chief District Medical & Public Health Officer, Bargarh under the terms of this agreement, including any claim by agency's personnel that they are employees of the Office of the Chief District Medical & Public Health Officer, Bargarh for any purpose;

c. Penalty & Termination

i. Penalty Clause:

1. The Tender Inviting Authority may also terminate the contract in case of prolonged/frequent unsatisfactory service, breach of Terms & Conditions and non-compliance by the agency of the instructions given by the Office of the Chief District Medical & Public Health Officer, Bargarh. **In case of termination of the contract, Performance Security deposited by the agency shall be forfeited.**

ii. Termination

Without prejudice to any other remedies that the Office of the Chief District Medical & Public Health Officer, Bargarh and its designated agents may have against the agency and its agents, the Office of the Chief District Medical & Public Health Officer, Bargarh shall have the right at any time by giving notice in writing to the agency to terminate the agreement forthwith in any of the following events:

1. On breach

In case of non-compliance of prescribed quality norms, breach of contractual terms and repeated concerns regarding service quality.

2. On liquidation or insolvency of the Agency

If at any time the agency becomes insolvent or files an application for insolvency or any creditor of his moves the court for adjudicating him as an insolvent or if he is convicted by any court of law, the Office of the Chief District Medical & Public Health Officer, Bargarh will have the absolute option of terminating the contract forthwith and he shall have no right for damage or compensation on this account.

3. On prevention of performance of duties

The Office of the Chief District Medical & Public Health Officer, Bargarh shall have the right to terminate this Agreement immediately on notice to agency, if, in the reasonable judgment of the Office of the Chief District Medical & Public Health Officer, Bargarh, the agency has failed to provide Equipment & Aids with the required standards.

4. On Prejudicial conduct

If the agency is guilty of any conduct which in the opinion of the Office of the Chief District Medical & Public Health Officer, Bargarh is prejudicial to the interests of the Office of the Chief District Medical & Public Health Officer, Bargarh.

d. General Provisions

i. Subletting

The agency shall not sublet, transfer or assign the contract or any part thereof, without the previous written approval from the Office of the Chief District Medical & Public Health Officer, Bargarh. In case the agency contravenes this condition, the Office of the Chief District Medical & Public Health Officer, Bargarh shall be entitled to place the contract elsewhere at the risk and cost of the agency and all expenses borne on this account shall be recovered from the agency.

ii. Illegal Gratification

1. Any bribe, commission, gift or advantage taken or promised to be taken by or on behalf of the agency or his partner or agent or servant or any one of his authorized representative from the users of the Office of the Chief District Medical & Public Health Officer, Bargarh shall in addition to any criminal liability that the agency may incur, entitle the Office of the Chief District Medical & Public Health Officer, Bargarh rescind this contract and all other contracts with him, and to take any other action as may be deemed fit by the Office of the Chief District Medical & Public Health Officer, Bargarh.
2. The agency shall not lend to or borrow from or have or enter into any monetary dealing or transaction either directly or indirectly with any employee of the Office of the Chief District Medical & Public Health Officer, Bargarh and if he shall do so, the Office of the Chief District Medical & Public Health Officer, Bargarh shall be entitled forthwith to rescind the contract.
3. Any question or dispute as to the commission of any offence or compensation payable to the Office of the Chief District Medical & Public Health Officer, Bargarh under these clauses shall be settled by the designated officer of the Office of the Chief District Medical & Public Health Officer, Bargarh in such a manner as he shall consider fit and sufficient and his decision shall be final and conclusive.

3. PAYMENT TERMS

1. The agency shall issue an invoice to the Office of the CDM & PHO, Bargarh for the services rendered under this agreement along with the requisite documents.
2. No advance payment shall be made to the agency. Full payments will be made upon presentation of original signed and stamped Invoices.
3. Payment shall be made through RTGS/ Cheque/e-payment system.

4. RESOLUTION OF DISPUTES

- If dispute or difference of any kind shall arise between the Tender Inviting Authority and the successful bidder in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.

- If the parties fail to resolve their disputes or differences by such mutual consultation within twenty-one days of its occurrence, then, unless otherwise provided in the bid document, either Tender Inviting Authority or the successful bidder may give notice to the other party of its intention to commence arbitration, as provided and the applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India.

Applicable Law and Jurisdiction of Courts

- The contract shall be governed by and interpreted in accordance with the laws of India.
- All disputes arising out of this bid will be subject to the jurisdiction of courts of law in Bargarh / High Court of Odisha.

ENCLOSED IN SEPARATE SHEET

Declaration

To

**The Chief District Medical & Public Health Officer,
Bargarh**

I/We _____ have carefully read the tender document and confirm my/ our eligibility as required. I/ We solemnly declare that I/ we have never been convicted by any court of law or blacklisted/ debarred on financial/administrative/techno-legal ground by any appropriate authority. By submitting this bid, I/ we assure my/ our agreement to the terms and conditions of tender and will abide by the same if contract is awarded to me/ us.

Currently running criminal/civil suits against my/ our firm are:

(Write "NIL" if no court case pending otherwise give the list and enclose case details)

Signature of the bidder:

With seal

NOTE: To be given in a Rs. 10/- stamp paper.

General Details of the Bidder

Sl. No	Particulars	Details
1.	Name of the Organization	
2.	Nature of Business	
3.	Year of Inception	
4.	Name and Details of the Proprietor, Director of Company/ Organization/ Firm/ Agency/Supplier/Distributor Mobile No: Email Address:	
5.	Full Address of Regd. Office Telephone Number Fax. No. E-Mail Address	
6.	Website of the Organization	
7.	PAN	

AGREEMENT

This agreement is made on this _____ day of _____, 2018.

BETWEEN

Office of the Chief District Medical & Public Health Officer, Bargarh, having its registered office at Bargarh (Herein after "The 1st Party")

AND

M/s. -----, having its registered office at -----
----, represented through its -----, duly authorized for the purpose (Herein after "The 2nd Party").

Whereas the 1st Party has invited tender for "Supplying Equipment, Aids & Drugs for DEIC" vide tender reference no. _____ dt. _____.2019. The 2nd Party submitted its bid as per tender requirement and being the L1 bidder, the 1st Party has finalized the tender in favour of the 2nd Party for supplying equipment & aids for DEIC at the prices/rates indicated against various components (herein after "Contract Price") on the terms and condition set forth in this agreement. The letter of award was issued vide LOA No. _____ dated _____ inviting to execute the contract. And whereas the 2nd Party has deposited the Performance Security of Rs. _____ vide a Demand Draft/ Bank Guarantee No. _____ dt. _____.

NOW THIS AGREEMENT WITNESSES AS FOLLOWS:

1. The following documents shall be deemed to form and be read and construed as integral part of this Agreement, viz.:
 - a) Conditions of Contract
 - b) Submissions and Declaration as part of the Proposal submitted
 - c) Notification of Award issued by the Office of the CDM&PHO, Bargarh
2. In consideration of the payments to be made by the 1st Party to the 2nd Party, the 2nd Party hereby covenants with the 1st Party to provide the agreed services uninterrupted in all respects as per the provisions of this Contract.
3. The 1st Party hereby covenants to pay the 2nd Party in consideration of the provision of the agreed services, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed in the Contract.

4. TENURE OF CONTRACT

- a. The contract is for a period of one (1) years from the date of signing of contract.

- b. In the event of the contract being terminated by the 1st Party before the completion of the contract period for reasons of unsatisfactory performance or breach of contractual conditions, the Performance Security of the 2nd Party shall be liable to be forfeited.

For and on behalf of the Agency

**Chief District Medical & Public Health Officer,
Bargarh**

Authorized Signatory

Authorized Signatory

(Name with Signature)

(Name with Signature)

Date:

Date:

1.Witness

1.Witness

2.Witness

2.Witness


2011/19
Chief Dist. Medical
Public Health Offic
BARGARH

CHECK LIST

(To be submitted in **Technical Bid**)

Note: The documents has to be arranged serially as per the order mentioned in the check list

Please put ✓ in the respective box

COVER – A (TECHNICAL BID) DOCUMENTS: SUBMITTED OR NOT

1	Name of the Instrument/Equipment						
2	Cost of Tender Paper	DD No			Date		
3	Earnest Money Deposit is 2% of the quoted value in shape of Demand Draft for Instrument & equipments.	DD No			Date		
4	Copy of Valid Manufacturing License of the tender item of the manufacturer / Import License by the Importer.	Yes		No		Page No	
5	Copy of Valid ISO certificate(if any)	Yes		No		Page No	
6	Photo copy of GST Registration certificate	Yes		No		Page No	
7	Photo copy of PAN Card and Income Tax Return for the last three FY.(2015-16,2016-17,2017-18)	Yes		No		Page No	
8	GMP Certificate in case of Drugs & Consumables	Yes		No		Page No	
9	Attested copy of Valid CE /US FDA certificate (as per (Wherever applicable)	Yes		No		Page No	
10	Attested Copy of Certificate in support of IEC certificate (Wherever applicable)	Yes		No		Page No	
11	(A) The Original Tender Book with Conditions and the schedules signed by the Bidder at the bottom of each page with his official seal duly affixed.	Yes		No		Page No	

12	(B) Leaflets, photographs & literatures relating to the product / item quoted and matching the specification of the tender in a tabular form.	Yes		No		Page No	
13	The declaration form in Annexure - II duly signed by the renderer before Notary Public / Executive Magistrate.	Yes		No		Page No	
14	Detailed name, address, telephone no, Fax, e-mail of the manufacturer / authorized distributor / service centre / contract person / office in Orissa (Annexure - III).	Yes		No		Page No	